

MEDIA OPERATIONS VOLUNTEER POSITIONS

Overview

Our objective is to deliver a best practice Media Operations Programme Region. Central to this is the provision of trained personnel to fulfil a number of media operations roles at the match day venues. Some of these personnel will also have duties on non-match days around team base camp media activities and training.

There are a variety of roles with the media operations team, yet each role plays an integral part in delivering effective operational facilities, such as a venue media centre, media tribune and media conference room, in addition to services, such as information distribution at the media help desk and athlete management in the mixed zone for accredited media clients.

It is anticipated that the media operations personnel will be recruited from the various Rugby Unions across New Zealand and universities and colleges that have specialist media students.

The entire venue media operations team will work closely with the RWC Match Press Officer (MPO) and Participating Union Team Media Manager (TMM) under the guidance of the Venue Media Manager (VMM).

Volunteer Roles

ROLE	OVERVIEW	REQUIREMENTS/PROFILE
Media Assistants	Media Assistants will work in the Media Centre, Media Conference Room, Media Tribune and Mixed Zone to support the respective supervisors in the delivery of services during peak times of operation	<ul style="list-style-type: none"> • Strong customer service skills • Strong problem solving skills • Understanding of media-related activities during an event an asset but not essential