

## Module 3: Team 2011

### Overview



This module will cover:

- Who is Team 2011?
- The host cities and match locations
- Team 2011 uniform

### Functional areas overview

Team 2011 is a critical part of Tournament delivery. Our team will be the face of the Tournament. We will energise and inspire people to participate. It reflects the journey and commitment each of you will take to prepare and deliver the best Tournament by truly representing the spirit, culture and passion of New Zealand and Rugby World Cup 2011. We will provide a welcoming, fun and memorable experience in a uniquely New Zealand way.

Team 2011 includes many types of roles and individuals, paid and voluntary, who are all working towards delivering a memorable experience for everyone attending.

It is an opportunity to enhance the reputation of New Zealanders as great hosts while showcasing what we have to offer to the world.

### Team 2011 - the face of the Tournament

Team 2011 are made up of a number of functional area roles who will be located out of stadia, in stadia or both.

*From the list below, select the roles that are out of stadia.*

- |  |   |
|--|---|
| <input type="radio"/> Accreditation    | <input type="radio"/> Medical             |
| <input type="radio"/> Catering         | <input type="radio"/> Security            |
| <input type="radio"/> Ceremonies       | <input type="radio"/> Sports Presentation |
| <input type="radio"/> Hosting          | <input type="radio"/> Team Services       |
| <input type="radio"/> ICT              | <input type="radio"/> Ticketing           |
| <input type="radio"/> Match Management | <input type="radio"/> Transport           |
| <input type="radio"/> Match Officials  | <input type="radio"/> VIP                 |
| <input type="radio"/> Media            | <input type="radio"/> Workforce           |

From the list below select the roles that are in stadia.

- Accreditation
- Catering
- Ceremonies
- Hosting
- ICT
- Match Management
- Match Officials
- Media
- Medical
- Security
- Sports Presentation
- Team Services
- Ticketing
- Transport
- VIP
- Workforce

Check out the end of the module for answers

### Host Cities and Match Locations

In different cities all over New Zealand there are host cities and match locations.

A **match location** is where spectators can go to see the games, such as Eden Park.

A **host city** is where international teams will be based. For example, in Queenstown, both Italy and Australia are being hosted.

Go to [www.rugbyworldcup.com](http://www.rugbyworldcup.com) for more information.

### Uniform

All of Team 2011 will be provided with the same uniform so you are easily identified. Each uniform kit is made up of:

- 1x stadium jacket
- 1x short sleeve Rugby jersey
- 1x short sleeve polo shirt
- 1x work pant

RNZ2011 own the uniform until the end of the Tournament, when the ownership of the uniform will be transferred to you. It is your responsibility to make sure it is clean and ready each time you need to wear it.

**Uniform Scenarios** Here are some scenarios that will help you stick to the guidelines of the Team 2011 Uniform.

| Scenario   | Incorrect Option  | Correct Option   |
|--|---|--|
| It's a cold day and you need to wear something warm            | <ul style="list-style-type: none"> <li>Put on red hoodie sweatshirt</li> </ul>  | <ul style="list-style-type: none"> <li>Put on a navy colour thermal underneath your uniform polo shirt and stadium jacket.</li> </ul>                      |
| It's a hot day   | <ul style="list-style-type: none"> <li>You want to wear a singlet top and board shorts</li> </ul>                       | <ul style="list-style-type: none"> <li>You are provided with 2 short sleeve options for warm weather.</li> </ul>   |
| It's a hot day   | <ul style="list-style-type: none"> <li>Your sunhat is one you won at the "round the bays fun run" last year.</li> </ul> | <ul style="list-style-type: none"> <li>You are provided with a sunhat that you have packed in your bag.</li> </ul>   |
| It's raining   | <ul style="list-style-type: none"> <li>You bring your club Rugby jacket to the game</li> </ul>                          | <ul style="list-style-type: none"> <li>You pack your stadium jacket in your bag.</li> </ul>  |
| To make some money you decide to sell your uniform on Trade Me | <ul style="list-style-type: none"> <li>You keep one of the t-shirts and sell everything else.</li> </ul>                | <ul style="list-style-type: none"> <li>You cannot sell or give away your uniform. It is the property of RNZ2011 until the end of the tournament</li> </ul> |
| You go out after a game and get beer spilt on your work pants. | <ul style="list-style-type: none"> <li>You decide to wear your jeans to the Tournament the next day.</li> </ul>         | <ul style="list-style-type: none"> <li>Bring a change of clothes with you if you have plans before or after the game.</li> </ul>                           |



*You are part of an amazing team that is making this Tournament happen - Team 2011. You are going to look choice in your uniform, but do you what it takes to be a great host?*

### Summary of Module



We covered:

- Who is Team 2011
- The host cities and match locations
- Uniform policy

Answers to questions

**Out of Stadia**

Accreditation, Host, Match Officials, Media, Security, Team Services, Transport, VIP and Workforce

**In Stadia**

Accreditation, Catering, Ceremonies, ICT, Match Officials, Match Management, Media, Medical, Security, Sports Presentations, Team services, Ticketing, Transport, VIP and Workforce

| Scenario   | Incorrect Option  | Correct Option  |
|--|---|---|
| It's a cold day and you need to wear something warm            | <ul style="list-style-type: none"> <li>○ Put on red hoodie sweatshirt</li> </ul>  | <ul style="list-style-type: none"> <li>○ <b>Put on a navy colour thermal underneath your uniform polo shirt and stadium jacket.</b></li> </ul>                      |
| It's a hot day   | <ul style="list-style-type: none"> <li>○ You want to wear a singlet top and board shorts</li> </ul>                       | <ul style="list-style-type: none"> <li>○ <b>You are provided with 2 short sleeve options for warm weather.</b></li> </ul>   |
| It's a hot day   | <ul style="list-style-type: none"> <li>○ Your sunhat is one you won at the "round the bays fun run" last year.</li> </ul> | <ul style="list-style-type: none"> <li>○ <b>You are provided with a sunhat that you have packed in your bag.</b></li> </ul>   |
| It's raining   | <ul style="list-style-type: none"> <li>○ You bring your club Rugby jacket to the game</li> </ul>                          | <ul style="list-style-type: none"> <li>○ <b>You pack your stadium jacket in your bag.</b></li> </ul>  |
| To make some money you decide to sell your uniform on Trade Me | <ul style="list-style-type: none"> <li>○ You keep one of the t-shirts and sell everything else.</li> </ul>                | <ul style="list-style-type: none"> <li>○ <b>You cannot sell or give away your uniform. It is the property of RNZ2011 until the end of the tournament</b></li> </ul> |
| You go out after a game and get beer spilt on your work pants. | <ul style="list-style-type: none"> <li>○ You decide to wear your jeans to the Tournament the next day.</li> </ul>         | <ul style="list-style-type: none"> <li>○ <b>Bring a change of clothes with you if you have plans before or after the game.</b></li> </ul>                           |