



Module 3: Driving best practice

Driving best practice



clientele. Each driver will need to meet the following requirements in order to fulfil their role.				
	Requirements			
	Class 1 drivers licence (full licence) for at least 2 years.			
	Over the age of + 25 years with a clean drivers licence.			

The Transport driving fleet provide a high standard of driving services to our

Able to operate manual vehicle in a professional and safe manner If required to drive a van.

Proven professional driving experience or willingness to learn.

Knowledge of engaging with VIP protocol and etiquette or willing to learn.

Understanding of regional streets and landmarks.

Positive can do attitude.

Best driving practice



As a Rugby World Cup 2011 driver, there are four principal skills that are essential to ensuring we transport our clients in a professional, timely and safe manner. You bring with you a wealth of driving experience to the role. Take a few minutes to make a personal list for each principle. Once you have finished, select each image to check your list to see if it is the same as ours.







Best driving practice continued



Driver	Access and	Driving technique	On the road	
attributes	manage risk		delivery	
Punctual	Recognises hazards through scanning ahead	Has completed a full vehicle check prior deployment	Both hands on the wheel when driving or conducting manoeuvres	
Avoids general conversation	Checks mirrors regularly (front and rear)	Scan ahead, aware of potential hazards	Correct hand position (9 & 3 o'clock)	
Keeps all conversation formal	Conducts head searches (doesn't rely only on mirrors)	Brake early and evenly	Remains aware of passenger comfort	
Well groomed	Plans any lane changes in advance	Smooth acceleration	Other road users are aware of manoeuvres through the use of signals	
Courteous to all clients and other road users	Indicates 3 seconds prior to changing lanes	Progressive acceleration from a stopped position or when increasing speed	Arrives confidently and manages hazards	
Drives in a safe manner at all times	Remains aware of the location of other road users at all times	Remains aware of environment and conducts head searches	Drives defensively and keeps good following-distance	
Preparation and planning result in an excellent customer experience	Know routes to take and has a planned itinerary	Remains aware of other road users at all times	Delivers on excellent customer experience	

Game Analysis



You will need to complete the Game Analysis online. Good Luck.





Tean 2011